



NOC

GET BACK TO WHAT YOU'RE GOOD AT



About the NOC

Our Network Operations Center (NOC) ensures that your organization's wireless circuits are always securely connected. Proactive monitoring provides comprehensive visibility and control over your connectivity. Utilizing advanced software tools and analytics, our support staff monitor these connections in real time to provide alerts and notifications for any unexpected events.

Key Features

- Proactive Monitoring with 24/7 support
- Optimized Connectivity
- Device Maintenance
- On-Demand Configuration

**Network
Operations Center**



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GET BACK TO WHAT YOU ARE GOOD AT

Network Operations Center

End-to-End Connectivity

NOC ensures that your organization's endpoints are always securely connected. Our proactive monitoring provides comprehensive visibility and control of your 5G, LTE, IoT, and SD-WAN devices regardless of a fixed or wireless connection. Through advanced software tools and analytics, our support staff monitor these connections in real time to provide alerts and notifications for any unexpected events.

Providing Value to your Organization

Get the most for your organization with NOC. We offer three flexible service plans to accommodate any size business, providing the exact level of technical assistance and scalability required. This solution was designed with optimized performance in mind - from robust data plans to carrier mapping and site surveys - so you can maintain peak efficiency every step along the way.



	Most Popular		
	Pro	Plus	Basic
	Tailored to the Needs of the Enterprise	Comprehensive NOC Coverage for any Organization	Standard Support & Visibility
	USD \$ 55 /MO	USD \$ 25 /MO	USD \$ 10 /MO
Tier I Support	24/7	24/7	24/7
Tier II Support	✓	✓	\$129/hour
Tier III Support	✓	\$129/hour	\$129/hour
Business/Engineer Review Meeting Frequency	6 Mos.	12 Mos.	-
Automated Power Cycles	✓	✓	✓
Email Alerts & Notifications	✓	✓	✓
Recommendation for Carrier Coverage Optimization	✓	✓	✓
End of Life Device Recycling	✓	✓	✓
Firmware Updates	✓	✓	-
Device Configuration Updates	✓	✓	-
External Device Activation Assistance	✓	✓	-
Failover Facilitation	✓	✓	-
Warranty Claim Assistance	✓	✓	-
RMA Facilitation & Troubleshooting	✓	✓	-
Device Change Management	✓	-	-
Hot RMA Hardware Service	✓	-	-